

The Road To Fiber

What it Takes to Get Fiber Internet to Your Home

Bringing fiber-fast internet to your home is an exciting step—and we want you to know exactly what happens along the way. Below is a simple overview of the fiber construction process so you know what to expect, how long it may take, and how to prepare.



4. Construction

Our construction team digs trenches, build conduit channels for protecting fiber lines and place junction boxes to establish the backbone of the network.

Both the main fiber line and the fiber drop to your home are installed underground.



Burying the fiber helps protect it from weather-related damage like wind, ice, and storms, resulting in fewer outages and greater reliability.



3. Permitting

We secure various city and county permits to begin construction.



Road Block

This can be delayed by supply chain and shipping issues.



Road Block

Harsh weather can cause delays.



5. Line Installation

When the underground network is fully established, our crews install the fiber lines into the protective conduit.



7. The Drop

Our construction crew installs a fiber drop from the main fiber line to your home. The fiber is buried underground along the approved route.



6. Fiber Splicing

Our team connects the tiny strands of fiber glass across all junctions.



8. The Home Run

Your friendly, professional, local installer visits your home to activate the service and help get your devices online.



9. You're Connected!

Unlimited Internet access! No data caps, no throttling, only symmetrical upload and download speeds up to 2.5 GIGs!



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