THE FUTURE OF sctelcom

Letter of Agency

(Conversion form)

CUSTOMER BILLING NAME: _____

CUSTOMER BILLING ADDRESS: _____

CUSTOMER STREET ADDRESS: _____

CITY, STATE, & ZIP CODE: _____

IF APPLICABLE, NAME OF INDIVIDUAL LEGALLY AUTHORIZED TO ACT FOR THE CUSTOMER: _____

_____ *initial here* I authorize SC to provide my local exchange services. I understand that only one telecommunications carrier may be designated as my preferred local exchange carrier for any one telephone number.

_____ *initial here* I authorize SC to provide my IntraLATNintrastate toll service. I understand that only one telecommunications carrier may be designated as my Intrastate or Intra LATA preferred interexchange carrier for any one telephone

_____ *initial here* I authorize SC to provide my InterLAT NInterstate toll service. I understand that only one telecommunications carrier may be designated as my Interstate or Inter LAT A preferred interexchange carrier for any one telephone number.

_____ *initial here* I authorize SC to provide my international toll service. I understand that only one telecommunications carrier may be designated as my international preferred interexchange for any one telephone number.

I understand that I will pay NO FEE to switch providers. If I later wish to return to my current telephone company, I may be required to pay a reconnection charge. I also understand that my new telephone company may have different calling areas, rates and charges than my current telephone company and I am will to be billed accordingly.

I understand that SC nor any of its subsidiaries, agents or employees shall be liable for any claim or loss, expense or damager (including indirect, special or consequential damages) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided pursuant to the Letter of Agency, if caused by any personal entity other than SC by any malfunction or any service facility provided by any other carrier by an act of God, fire, war, civil disturbance, or act of government or by any other cause beyond the control of SC. The liability of SC for damages arising out of mistakes, interruption, omissions, delay error or defect in transmission which occur in the course of furnishing service or facilities, in no event shall exceed the amount equivalent to the proportionate change to a customer or the period during which the faults in transmission occur.
SC shall not be liable for any defacement for damages to the premises of a customer resulting from the furnishings of service which is not the direct result of the company's gross negligence or willful misconduct.

TELEPHONE NUMBER(S) TO BE CHANGED: _____ _____
_____ _____ _____

I understand and have read this Letter of Agency, I am at least 18 years of age, and legally authorized to change telephone companies for service to the telephone number(s) listed above.

Signed: _____ *Date:* _____

CLEC FORMSECTION 8-2-1